

Pharmagro Website Terms and Conditions

Effective Date: 1 September 2025 **Company Name:** Pharmagro Ltd **Registered Office:** 18 Cheveley Road, Saxon Street, Newmarket, CB8 9RN United Kingdom **Company Number:** 15719471 **Contact:** nick@pharmagro.co.uk

1. Introduction

Welcome to Pharmagro Ltd (“Pharmagro”, “we”, “us”, or “our”). These Terms and Conditions (“Terms”) govern your access to and use of our website and services, including software-as-a-service (SaaS) offerings and consulting services.

By accessing or using our website, you agree to be bound by these Terms. If you do not agree, please refrain from using our services.

2. Services Provided

Pharmagro offers:

- **Software-as-a-Service (SaaS):** Tools for pharmaceutical portfolio analysis, optimization, and reporting.
- **Consulting Services:** Strategic advisory for pharmaceutical companies focused on R&D, asset prioritization, and lifecycle management.

All services are intended for professional use by registered businesses in the pharmaceutical and related sectors.

3. Eligibility

You must be at least 18 years old and authorised to act on behalf of a pharmaceutical company or related entity to use our services.

4. Account Registration

To access certain features, you may be required to register an account. You agree to provide accurate information and to keep your login credentials secure. You are responsible for all activity under your account.

5. Intellectual Property

All content, software, and materials on our website are owned by Pharmagro or its licensors and are protected by UK and international intellectual property laws.

You may not reproduce, distribute, modify, or create derivative works without our prior written consent.

6. Acceptable Use

You agree not to:

- Use our services for unlawful or unauthorised purposes
- Attempt to gain unauthorised access to our systems
- Reverse engineer, decompile, or disassemble any part of our software

- Upload or transmit viruses or malicious code

7. Fees and Payment

Fees for SaaS subscriptions and consulting services are outlined in your service agreement or invoice. All payments must be made in GBP unless otherwise agreed. Late payments may incur interest and service suspension.

8. Confidentiality

We treat all client data and communications as confidential. You agree to maintain the confidentiality of any proprietary information shared during our engagement.

9. Data Protection

Pharmagro complies with the UK GDPR and Data Protection Act 2018. For details on how we collect, use, and protect personal data, please refer to our Privacy Policy.

10. Limitation of Liability

To the maximum extent permitted by law, Pharmagro shall not be liable for:

- Indirect, incidental, or consequential damages
- Loss of profits, data, or business opportunities
- Errors or interruptions in service

Our total liability shall not exceed the amount paid by you in the 12 months preceding the claim.

11. Termination

We may suspend or terminate your access to our services at any time for breach of these Terms. Upon termination, all rights granted to you will cease immediately.

12. Changes to Terms

We may update these Terms from time to time. Changes will be posted on our website and become effective upon publication. Continued use of our services constitutes acceptance of the revised Terms.

13. Governing Law

These Terms are governed by the laws of England and Wales. Any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.

14. Contact Us

For questions or concerns regarding these Terms, please contact us at: nick@pharmagro.co.uk